Greetings from the Conference Committees!

The Program and Site Committees are thrilled to have you join us for the 2015 LASFAA Fall Conference. We welcome you to the great city of Lake Charles, Louisiana.

We extend a special thanks to all of our presenters, moderators, and special guests. Thanks to all of the volunteers who have worked to make this conference a success.

Before you leave the conference, please take a few minutes to complete the conference evaluation. This will ensure that the next conference meets your needs and expectations.

Program Committee:
Allison Dering
Jasheika Dennis
David Haygood
Christie Smith
Barbara Tillman

Site Committee:
Kristi Waters
Patricia McKnight
Lauren Jackson
Rebecca Amy

NAME BADGES

Please wear your name badge to all conference activities, including meal and beverage functions. Your name badge quickly identifies you as a LASFAA attendee to the convention center staff. It also serves as a courtesy to other LASFAA attendees.

EVALUATION FORMS

An overall conference evaluation form is provided in your conference packet. Please make recommendations for future sessions, topics, and speakers on the form. In the event that your schedule does not permit you to stay for the entire conference, please give your form to any Program Committee Member before your departure. Your comments and suggestions are appreciated and will be helpful in planning future conferences.

EXHIBITOR AREA

Please visit our exhibitors in the Grand Foyer. The vending hours are as follows:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
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<tbody>
<tr>
<td>Wednesday, October 21&lt;sup&gt;st&lt;/sup&gt;</td>
<td>12:00 pm – 1:00 pm</td>
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<td>3:00 pm – 4:30 pm</td>
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<td>Thursday, October 22&lt;sup&gt;nd&lt;/sup&gt;</td>
<td>10:30 am – 12:00 pm</td>
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<td>1:45 pm – 3:30 pm</td>
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Greetings from the President!

Hello LASFAA! We have made it to October and survived the trials and tribulations of Fall semester registration. With that said, I think the conference could not come at a better time. We all need time away from the office for professional development so that we can renew and not tire of serving our students. As your President, my platform this year has been one of service. I want to encourage all of our members, new and old, to be involved with LASFAA. A great place to start is by serving on a committee.

In a high stress profession such as financial aid administration we can all be a support system to each other. Over the years LASFAA colleagues have been a support system for me. There have been countless times where I have had to reach out to others for advice and likewise have given requested advice. It is always a comfort to find a colleague that can relate to the issues that we face on a daily basis. In a time of state budget woes I believe it is vital that we stress to the upper administration of our colleges the importance of belonging to professional organizations such as LASFAA.

I would like to thank Allison Dering, the Conference Chair, and Kristi Waters and Patricia McKnight, Site Co-Chairs, as well as their committees for their collective efforts and work toward the goal of making this an informative and rejuvenating conference. Thank you for allowing me the opportunity to serve as your LASFAA President. LASFAA, Keep Calm and Serve On!

“How wonderful it is that nobody need wait a single moment before starting to improve the world” –Anne Frank

Sincerely,

Anna

Anna Daigle
Director of Financial Aid and Enrollment Services
SOWELA Technical Community College
LASFAA 2015 President
LASFAA Fall 2015 Conference
October 21-23
Golden Nugget Hotel and Casino
Lake Charles, Louisiana
“KEEP CALM and SERVE ON”

MAP OF CONFERENCE MEETING AREA - 2nd floor
LASFAA Fall 2015 Conference
Keep Calm, Serve On
Wednesday, October 21

8:00 am - 11:00 am
Exhibitor Setup
Grand Foyer

11:00-4:00 pm
Registration
Grand Foyer

1:00-1:30 pm
Opening Ceremony
Grand Event Center
Presentation of Colors, Pledge
Washington Marion High School JROTC
National Anthem- Jasmine Harris
Welcome- Anna Daigle, LASFAA President
Greeting- Dr. Neil Aspinwall, Chancellor
SOWELA Technical Community College

1:30-3:00 pm
General Session- Program Review Essentials and Top 10 Compliance Findings
Grand Event Center
In this session, we will discuss the top ten findings found in Department of Education Program Reviews and the top ten findings found in compliance audits. We will also do a walk through of a typical program review and break down into its various components.
Presenter: Kevin Campbell, US Department of Education
Moderator: Matt Lehmann

3:00-3:30 pm
Exhibitor Browse/Break
Grand Foyer

3:30-4:30 pm
Breakout Sessions

A. How to Accentuate the Positive
Grand II
Creating an atmosphere of peace can be difficult. In this session you will learn techniques that can be useful in deescalating high stress environments, finding common ground with unruly patrons, and maximizing your effectiveness as a university resource agent.
Presenter: Dr. Michael Snowden, Chief Diversity Officer McNeese State University
Moderator: Shannon Guillory

B. Satisfactory Academic Progress Best Practices
Grand Event Center
This session will include a panel from a variety of schools to discuss their SAP process. Some of the topics discussed will be the process for submitting appeals and committee meetings, academic plans, and the frequency of monitoring SAP. It will be an informal time for schools to give and take ideas of how their SAP process and policy could be best suited.
Panel of Experts:
Amy Marix, LSU Baton Rouge
Vicki Temple, Bossier Parish Community College
C. Don’t POP the Wrong Student

Description- A review of tips and tricks for creating and using Banner Population Selections to properly identify a group of students within Ellucian Banner.
Paul Monteleone, LCTCS Financial Aid and AR Specialist
Moderator- Sharon Pollard

DINNER ON YOUR OWN
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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30-8:30 am</td>
<td>BREAKFAST</td>
<td>Grand Event Center</td>
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<td>8:30-8:45 am</td>
<td>SWASFAA Update</td>
<td>Grand Event Center</td>
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<td>Presenter- Andrew Hammontree</td>
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<td>8:45-9:00 am</td>
<td>RUN.  HIDE.  FIGHT. Preparing for an emergency situation.</td>
<td>Grand Event Center</td>
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<td>9:00-10:30 am</td>
<td>General Session- Federal Update</td>
<td>Grand Event Center</td>
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<td>An overview of some issues affecting the administration of the Federal Student Aid Programs.</td>
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<td>Presenter- Kevin Campbell</td>
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<td>Moderator- Paul Monteleone</td>
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<td>10:30-10:45 am</td>
<td>Exhibitor Browse</td>
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<td>10:45-11:45 am</td>
<td>Breakout Sessions</td>
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<td>A.</td>
<td>Professional Judgment</td>
<td>Memorial</td>
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<td>This session will provide an overview on the authority given to the financial aid administrator to make adjustments to FAFSA data in the case of special circumstances.</td>
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<td>There will be a screen play and discussion of best practices and the types of documentation that schools are collecting in these situations.</td>
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<td>Presenter: Alan Jackson, Southern University</td>
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<td>Moderator: Sky Cormier</td>
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<td>B.</td>
<td>LOSFA Session: GO Grant- Where Are We?</td>
<td>Grand Event Center</td>
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<td>Tell me about Chafee ETV.</td>
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<td>This session will review the GO Grant framework, provide a current billing update, program statistics and tips for successful billing as well as help if you’re selected for a GO Grant audit.</td>
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<td>The Chafee ETV presentation will provide a historical background of the program, billing information, outreach efforts and testimonials from award recipients.</td>
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<td>Presenter: Bonnie Lavergne, LOSFA Special Programs Administrator</td>
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<td>Jerry Oubre, LOSFA Audit Supervisor</td>
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<td>Moderator: Rebecca Amy</td>
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<td>C.</td>
<td>Understanding Credit</td>
<td>Grand III</td>
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<td>This presentation is a primer on all things credit. It is geared towards borrowers new to credit with a focus on student loans, auto loans, and credit cards. It highlights credit basic, FICO scores and their importance, credit reports, credit monitoring, credit knowledge, and financial health tips. This can be used to assist staff in counseling students and families.</td>
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<td>Presenter: David Haygood, Sallie Mae</td>
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<td>Moderator: Jasheika Dennis</td>
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11:45-12:00 pm  Exhibitor Browse  Grand Foyer

12:00-1:45 pm  Luncheon  Grand Event Center
Luncheon Speaker- Nomica Guillory, Excellence in You
LASFAA Awards- Anna Daigle

1:45-2:00 pm  Exhibitor Browse  Grand Foyer

2:15-3:15 pm  Breakout Sessions

A. Administering Title IV aid for Modules  Grand Event Center

Having modules as part of a term can create challenges in correctly administering Title IV. This session will discuss some of those challenges and how to best deal with them. We will not discuss Return of Title IV in this session.
Presenter: Kevin Campbell, U.S. Department of Education
Moderator: Lisa Pickering

B. Best Practices for Serving Students with Disabilities and Mental Illness  Memorial

Have you ever wondered if you said the correct thing to a student? What if a student self-disclosed they had a mental illness or disability in conversation? What do you do next? This session will address those questions as well as outline best practices when working with this population.
Presenter: Christine Collins, Director of Student Support Services, SOWELA
Cicely Williams, Student Success Counselor, SOWELA
Moderator: Lakeisha Richard

C. Building Budgets/Cost of Attendance  Grand III

This session will include a discussion on the allowable costs that make up the student cost of attendance and how schools are determining the value of these costs. We will also discuss exceptions to the normal cost of attendance.
Presenter: Alan Jackson, Southern University
Moderator: Katraya Williams

3:15-3:30 pm  Exhibitor Browse  Grand Foyer

3:30-4:30 pm  Birds of a Feather Learn Together- Round Table Discussions

A. Universities  Grand III
Moderator: Gwen Andress, Louisiana State University- Alexandria

B. Community and Technical Colleges  Grand Event Center
Moderator: Amy Cable, Baton Rouge Community College
C. **Proprietary Schools**
   Moderator: DeWanna Fontenot, Delta College of Arts and Technology

D. **Exhibitors**
   Moderator: David Haygood, Sallie Mae

5:00-7:00 pm **LASFAA Social** - Outdoors beachfront Gazebo area
8:00-9:00 am Breakfast Post Oak

9:00-10:00 am TOPS Processing....from start to finish! Are you Ready? Post Oak

This session will cover TOPS processing from determining the initial eligibility of high school students to postsecondary schools billing for TOPS awards to grade processing. We’ll take an in-depth look at the Returning Out of State (ROOS) student processing and a review of the TOPS Exception Process.

Presenter- Deborah Paul, LOSFA Scholarship and Grant Director
Paula Smith, LOSFA Student Financial Aid Specialist
Moderator- Kelly Knight

10:00 am-until Business Meeting Post Oak

ADJOURNMENT

NOTES
A special Thank You is extended to our Fall 2015 participating Exhibitors!

Discover Loans
Great Lakes Educational Loan Services
Inceptia
Postlethwaite & Netterville (P & N)
Sallie Mae
USA Funds
Wells Fargo

Exhibitors are located in the Grand Foyer. Please make time to stop and visit them for valuable information that can help your students.
Conference Menu

Thursday, October 22, 2015

**Breakfast Buffet**
Chilled Juices, Fresh Seasonal Fruit and Berry Display, Cold Cereals and Granola,
Assorted Breakfast Pastries, Whipped Butter and Fruit Preserves
Fluffy Scrambled Eggs, Home-style Potatoes, Sausage or Bacon,
Buttermilk Biscuits and Gravy

**Lunch Buffet**
Fresh Garden Greens, Tomatoes, Sprouts, Mushrooms, Cucumbers, Grated Cheese, Crumbled Bacon, Chopped
Eggs, Garlic Croutons and a Selection of Housemade Dressings

Soft Rolls and Butter

Country Fried Chicken, Hickory Smoked Beef Brisket with Bourbon Barbecue Sauce, Country Coleslaw, Red Bliss Potato Salad, Baked Macaroni & Cheese, Seasonal Vegetables

Chocolate Mousse and Bread Pudding

**Social with Action Stations**
Gumbo Station- Chicken and Andouille Sausage, Shrimp and Crab served with white rice

Pasta Station- Various Pasta Dishes with Garlic Bread

Baja Station- Fish Tacos with Market Fresh Blackened Fish, Cabbage Slaw, Chipotle Sour Cream, and Tortillas

Ice Cream Station- French Vanilla, Strawberry, and Chocolate Ice Creams
Assorted Toppings to include: Oreo cookies, M&M’s, Toasted Coconut, Chopped Pecans, Colored Sprinkles Chocolate, Strawberry, and Buttercotch Syrup, Fresh Whipped Cream and Maraschino Cherries
Root Beer and Coke Floats

Friday, October 23, 2015

**Breakfast Buffet**
Chilled Juices, Fresh Seasonal Fruit and Berry Display,
Assorted Breakfast Pastries, Whipped Butter, Fruit Preserves
Low-Fat Yogurt, Granola, and Cold Cereals,
Fluffy Scrambled Eggs with Cheese and Chives, Home-style Potatoes,
Sausage or Bacon
Belgian Waffles with Warm Maple Syrup and Apple Crepes with Cinnamon Cream