

# Louisiana Association of Student Financial Aid Administrators



**2020 Spring Conference**

**Path's to Success: Navigating the Future**

April 16, 2020 – LASFAA Spring Conference

**Virtual Conference**

“Good Better Best, Never Let It Rest, Until Our Good Is Better, and Our Better Is Best”

Author- Unknown

Dear LASFAA Members,

Welcome to the 2020 LASFAA Virtual Spring conference. I hope you enjoy all the sessions.

I would like to thank the LASFAA Board of Directors and committee members for your faith, trust and guidance in my role as LASFAA 2020 President.

2020 marks the Year of Vision. Over the next year, I encourage you to collaborate and to network. The value of this association comes from your knowledge, experience, leadership, passion, dedication and vision. The value must be preserved and shared. The path to success starts with you and the future is impacted by what you do today.

Please mark your calendars for LASFAA 2020 Fall Conference at the L’Auberge Casino Resort, Lake Charles, October 19-23, 2019. Agenda and registration will be available in July to allow schools to plan their travel as early as possible.

I sincerely thank you for allowing me to serve as your 2020 LASFAA President. This experience has been rewarding and I look forward to serving you for years to come!

2020 Vision...We are better together!

*Dr. Alan D. Jackson, Jr.*

LASFAA President

# Spring 2020 Conference Agenda

- 8:30 a.m. – 9:30 a.m.**      **General Session and Business Meeting**
- 9:45 a.m. - 10:45 a.m.**      **Newbie Track:** Verification  
**Mid-Level Conference Track:** Future ACT: Data Sharing  
**Upper Management Track:** Conflict Management
- 10:45 a.m. - 11:45 a.m.**      **Newbie Track:** Basic Operations of COD, FAA Access, and NSLDS  
**Mid-Level Conference Track:** Counseling Diverse Student Populations  
**Upper Management Track:** Building an Award Letter

**The following sessions will be recorded and provided on-demand!**

- Newbie Track:** Financial Literacy Matters, Customer Service in Higher Education
- Mid-Level Conference Track:** Best Managerial Practices, Policy and Procedure Manual Development