



# LASFAA BOOTCAMP

## *“Survival – Hope and Helping”*

Wednesday, March 10, 2010

### *Agenda*

- 8:00 - 8:30**      **Registration & Check-In**
- 8:30 - 8:45**      **Greetings from the Training Chairperson**  
~ Ann Lockridge, University of New Orleans
- Welcome from LASFAA President**  
~ Patrick Gorman, Louisiana State University Health Science Center
- 8:45 - 9:30**      ***Servicing Our Financial Aid Customers***  
~ Sigmond Morel, Louisiana Office of Student Financial Assistance
- 9:30 – 10:15**      ***It Pays to Make Good Grades: TOPS***  
~ Jennifer Guhman, Louisiana Office of Student Financial Assistance
- 10:15 - 10:30**      **Break**
- 10:30 - 11:30**      ***Veteran and GI Educational Benefits***  
~ Ellis Yeager, Department of Veterans Affairs
- 11:30 - 1:00**      **Lunch (*on your own*)**
- 1:00 - 2:00**      ***Federal Income Tax and Financial Aid***  
~ Nic Ourso, National Student Loan Program
- 2:00 - 3:00**      ***Application Process***  
~ Mary Sue Rix, Centenary College & Taina Savoit, McNeese
- 3:00 - 3:15**      **Break**
- 3:15 - 3:30**      ***Meet the Board Members***
- 3:30 - 4:30**      ***Surviving the Pell Grant Changes***  
~Kevin Campbell
- 4:30 - 5:00**      **Final Questions, Answers, and Certificates**